

Self Assessment 2023/24 Impact Report

How we are meeting our key strategic priorities

Our Vision is that

"More people have the skills and attributes for work, enabling them to make a positive contribution to their community"- Learning Board





Widening participation and transforming people's lives

Learner of the Year Vickie!

Prior to undertaking the Level 2 Certificate in Principles of Business and Administration course and during the LCC course, Vickie worked part time at Tesco's and hadn't undertaken a course since school. Her intention of undertaking the above course was to learn about business admin and to hopefully find a future career. Prior to commencing the course, she was very nervous and doubted whether she could pass.

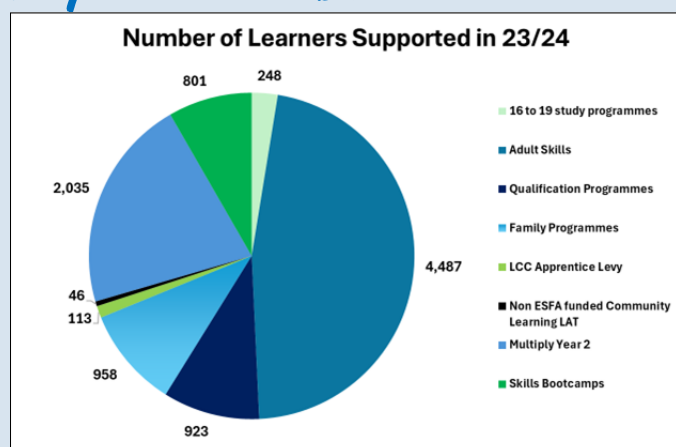
Not only did she achieve the qualification but Vickie's confidence had grown and she was determined to find a job role. She applied for an Apprenticeship and secured a job role with East Lindsey District Council working in the Executive Support Team.

"I am so proud of Vickie and all her achievements as she has faced many personal challenges over the past 24 months, some of which she deals with on a daily basis. Vickie's current employer is very happy with her progress and her hard work has been recognised." - Tutor

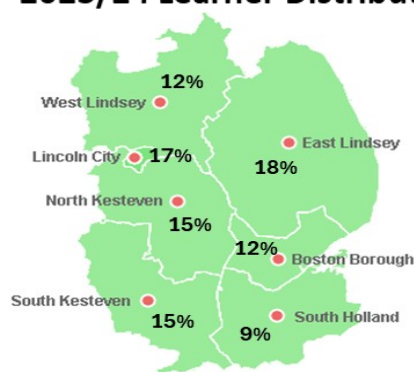


As part of her apprenticeship Vickie helped to organise and was able to attend an event at the House of Commons and stated *"It was a surreal moment that I would have never had the opportunity to do if it wasn't for this apprenticeship."*

Impact in Numbers



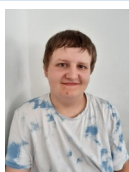
2023/24 Learner Distribution



A further 3% of enrolments were attributed to Learners who live outside of the County

Family Learning Driving Change!

This learner had experienced mental and physical ill health and long-term physical disability. They had previously had physically strenuous jobs, but were no longer able to do this kind of work. At the start of the course, they had applied for several jobs but had been unsuccessful and had lost confidence in being able to find a job. *Since gaining the confidence to begin applying for jobs again, this learner has been successful in obtaining a job as a delivery driver!*



Serving Success!

Darron is working towards his employability certificate at YPLP and has compiled an extensive portfolio of work. Additionally, he has made an excellent impression in his work experience placement at The Tea Room in Holbeach. *He has served customers so well that they have offered him paid work and extra volunteer hours.* He demonstrated his work skills and commitment when staff undertook a placement observation in January. He showed a professional and mature attitude to work and interacted positively with the customers who visited the cafe. Next term Darron will be sitting his level 2 exam in customer service which will complement the experience he has gained at The Tea Room.





Lincolnshire Community
Health Services
NHS Trust

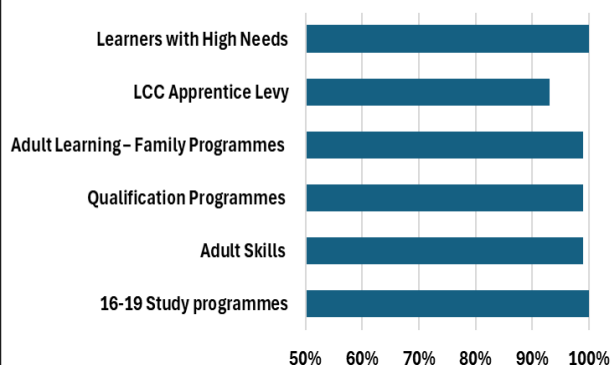
Learner Experience Functional Skills Maths

"Luci has tutored me since July this year in preparation for a maths level 2 functional skills course. This course is needed for me to be able to attend University to start my adult nursing degree. Luci was always accommodating in regards to tutoring sessions via teams, the websites, past papers, and also with the exams.

Luci understood that I struggled with exam pressures, being investigated for ADHD, and having support during school exams, she supported my needs around these which helped me to pass in December 23.

If Luci was never available, Robert was always available for support, inviting me to weekly teams meetings for revision. *The service LCHS Apprentice Centre has provided me has made me confident in an area I never thought I would be able to grasp."*

Learner Satisfaction Rates 2023/24



Offering support to those in greatest need...

"My client attended a basic English class, which has allowed her to book in for a more intensive lesson which will meet her needs and benefit her going forward with job searches etc. My client is a victim of domestic abuse and, until our joint support, was not permitted to attend any courses to improve her life due to the controlling nature of the domestic abuse. This has had a huge positive impact on her life and future prospects. The feedback from my client was that *she really enjoyed the course, found the teacher very helpful, friendly and approachable and was very keen to move on to the next course."*

Securing Employment!

Prior to taking part in the course, Mark had been a full-time carer for his wife for the past 12 years and felt it was time to get back into work. He had been talking to a friend at the gym who had a security company and roles available if he got his licence. It was something he'd never done or really considered before, but thought it sounded interesting and wanted to give it a go. Since completing the course at the end of March, Mark now has his door supervisor SIA licence and *has gone into work in the security industry.* He started working for HPF who work with IQ. His role is Security Concierge where he mans the main desk and deals with fire alarms, lockouts, and signing people in and out. After working there just a week he has already agreed to do over-time as is really enjoying the job!



Curtis's Journey Back into Work

Curtis joined the 'Get Back to Work for Long Term Unemployed' course as a new learner and the course formed part of a Skills-Based Work Academy Programme delivered as part of a Job Centre+ initiative to help individual people gain employment that have been unemployed for six months or more. The Job Centre+ here in Gainsborough nominated Curtis to be put forward for the course.

When Curtis joined the course of a group of 14, it was evident very quickly that he was the standout learner on the course. The questions he asked and the answers he gave showed that he was eager to learn, diplomatic in the way he conducted himself and keen to be given a chance to work. He attended every session, always the first to arrive early for each session and conscientious in his work. His eagerness to support his family of wife and two children, to be a positive role model to them was very strong.

"The course opportunity gave me a true and valuable insight into Gainsborough Trinity Foundation as a company and an organisation for which I knew there were vacancies on offer that I could aspire to."

At the end of the course Curtis was offered an interview for a contracted position at Gainsborough Trinity Foundation where he was successful in gaining employment, 9 months later Curtis is still employed at Gainsborough Trinity Foundation and carrying out his work with great effectiveness and efficiency.

Curtis has said "I would highly recommend the adult learning courses delivered by Gainsborough Trinity Foundation and funded by Lincolnshire County Council. *The course I attended as part of the SWAP initiative helped me immensely as I was keen to find a job but I was struggling for employment and for someone to give me a chance.* The initiative as a whole and the course I attended, not only helped my self-confidence, it also helped me be more confident when applying for jobs/preparing for interviews to gain this role and if I ever need these skills in the future".

Gary's road to success!



Gary was made redundant and needed support in his search for work. *"I needed help in the search for jobs as it's been so long since I was unemployed, the last time I needed a job you looked in the newspaper. I came in for a chat and met Jo and Michael and told them what I wanted, or what I needed should I say. Jo signposted me to their employability course."* Since completing two employability courses and a positive mindset for wellbeing course, *Gary has secured work as a minibus driver.*

What our Learners say



"All the encouragement given by my Tutors made me realise my potential"

"The course has helped me grow as a person and has given me the skills to succeed"



"I'm still grateful for your help as I would never thought to look out so far as places like Butlin's as a career choice, but it's the best thing to ever happen to me."

"The course is excellent, the teacher is excellent and takes everyone's needs into consideration. Very organised and safe workshop which allowed me to feel comfortable and confident when getting on with the work"



"I'm grateful for the opportunity I was given and the luck I had when I stumbled upon an advertisement for this course on my Facebook page. My mental health had been deteriorating for years, to the point where I felt completely isolated and had a real fear of leaving my home. It's hard to explain how mentally taxing a sudden limitation in everyday communication abilities can be and how, over time, it infuses every interaction with fear. These classes unquestionably improved my quality of life and gave me the courage to seek improvement in my life."

"Rob was a fantastic, patient tutor as it had been some years since I learnt Maths. I passed my Maths exam first attempt. This has now enabled me to not only broaden my understanding in everyday life, but to enrol on the BTech course which I wanted to do."



"Honestly, you will never know how much my life has changed. I was really struggling."



**Business Support
Learning Centre**

Career Progression for Kerry thanks to Functional Skills Maths!

"Achieving a math's qualification is something I have tried to do many times over the years but have struggled to complete this due to my anxiety and lack of confidence. Not having this qualification has prevented me moving forward with my career plans. Therefore, when the opportunity came up to try again with LCC I took the chance. Lauren helped me to see the joy in maths and I can't thank her enough for all the help she provided along the way. In 12 short weeks I was able to learn things that I never thought I could at my age and finally gain the qualification that is the final step needed for my career progression."



3CATS Awards Success!

This year *3CATS won AATs Best New Training Provider of the Year 2024!* This award recognises 3CATS' commitment to innovation and excellence in training delivery, particularly their unique and personalised approach that caters to learners from diverse backgrounds. Kym, Lead Tutor at 3CATS, was also shortlisted as a finalist for the Lincolnshire Enterprise Awards – Entrepreneur of the year and is a shining example of the success of adult learning in Lincolnshire.





Supporting the local economy

Learner of the year—Brian

Prior to the course, Brian had been unemployed for 10 years because of his mental health. He used to work at Cottam power station, but after he was let go there it went downhill from there for him. He has also been diagnosed with autism and ADHD in the past few years, causing his self-believe and confidence to really drop.



shaw trust

He'd had a few job offers over the last year or so, but they never actually amounted to anything so he was struggling and his confidence continued to fall. His Shaw Trust advisor suggested security to him and he wasn't sure, but when Security4 attended a careers day to speak about the company, he thought it sounded really interesting and then considered getting his SIA licence. He was hoping the course would develop him in ways he wasn't expecting as well.

Brian attended the SIA course and passed first time, receiving his SIA licence. He participated well in group discussions and, despite his inexperience in the industry, he showed an innate understanding and was able to help his classmates as well. Even during the course, the tutor commented on how his confidence was really starting to grow.

Since completing the course and getting his SIA licence, Brian is now working for both Security4 and RAW Training & Security as an SIA Operative. He is really enjoying all the work he is doing and mentioned that he has found the customer service qualification really useful at work.

"The course itself, I didn't think it was going to be anything I was able to do as a job, but after the course and getting feedback, I started to believe that it was something I could do. I felt I developed and learnt a few things about myself at the same time. It has changed my perspective on things in my general life as well as changing my mindset towards myself. I feel that I've had so much disappointment over the last year, doing this course and getting this job has really changed my outlook on life and helped me to grow as a person."



Learner of the Year—Selina Wong

Selina attended an ESOL Higher course for learners of English as a second language who already have a good working knowledge of English but struggle with more advanced grammar, idiomatic and colloquial vocabulary and pronunciation. The group consisted of students who had immigrated to the UK within the last 2 years but had encountered problems with their language skills and therefore were all looking for help and guidance in not only language but also cultural norms. Selina was hoping to improve her English as she had trained as a beautician and wanted to set up her own business.

Selina has now set up the Bubble Kiss company in Cornhill Market and continues to offer beauty treatments from her beauty company. Her enhanced language skills have been integral to being able to offer excellent service in these customer facing roles whilst also aiding with the demanding paperwork that goes with running a company.

Selina's Tutor said *"Selina Wong is an absolute star! Her effort and enthusiasm is second to none. During the course Selina applied her diligence to working extremely hard, asking insightful questions, never hesitating to raise questions or admit if something was difficult or not understood. Selina's work ethic is immense. She always completed tasks and homework to the highest standard even though she was single-handedly raising her children, getting used to a new life in an often bewildering country and setting up her beauty business. She also started to explore different business opportunities at the same time, this has led to her taking on a concession in the new market in Lincoln where she is now running the Bubble Kiss company."*





Learner Feedback : Emma Orton

"I wanted a change in career, and I liked the idea of admin after trying an online course. Because I had no experience in this area, I knew I would need training. So, I looked into apprenticeships. Doing an apprenticeship while working within LCC gave me the opportunity to both learn and grow while working and earning money. If it wasn't for the apprenticeship and the shadowing opportunities some of the interview questions would have been difficult to answer and I would not be moving on to my new role. *The opportunities that LCC have to offer compared to other apprenticeships I looked at are by far the best.*" As a result of Emma's apprenticeship she went onto receive a permanent role at LCC—well done Emma!

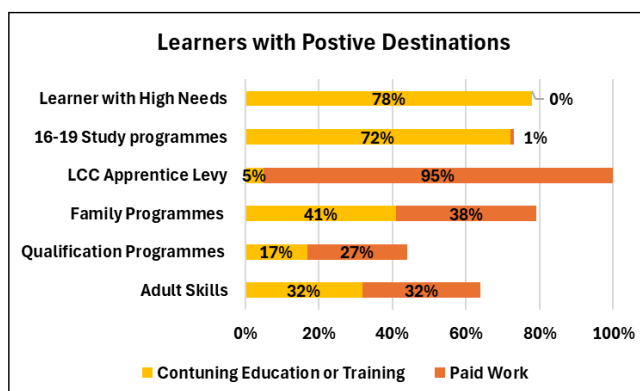
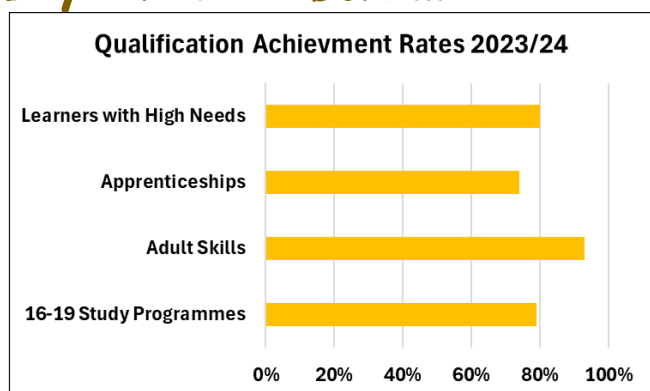
Case Study : Kye Challender

When working as a self-employed sub-contractor, Kye decided to complete a Skills Bootcamp in Site Supervision to increase his knowledge and reach his goal of full-time employment. He "was finding it difficult to achieve a steady work-life balance when working as a self-employed sub-contractor" and he found himself working over 60 hours a week just to be able to afford time off. The Skills Bootcamp in Site Supervision was delivered by Competum Ltd and consisted of an NVQ Level 3 in Occupational Work Supervision, together with accredited certificates in associated health and safety courses, including manual handling, asbestos awareness, and first aid. "All of these skills were exactly what I needed for a potential career change with more responsibility and a permanent position," said Kye. Since completing the Skills Bootcamp Kye has now accepted a full-time supervisory role at Grimsby-based company SFS. Kye commented: "*The Skills Bootcamp is the best thing that has happened to me. I now have a full-time position with a company that I fully respect and enjoy working with. I look forward to establishing myself within the business and spending more time with my family.*"



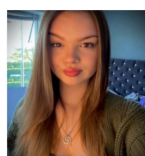
SKILLS BOOTCAMPS

Impact in Numbers ...



Andrews Construction Career.....

On the course Andrew achieved a Green CSCS Card, Site safety, Asbestos Awareness, Manual Handling, Fire Safety, working at heights and an employability course. Support given to Andrew throughout the course, enabled him to build on his confidence and gain skills. Andrew became a good role model to the group by supporting other learners. He used his employability skills to improve his CV and apply for jobs online. *Since leaving the course, Andrew has now been taken on with Gelder full time!*



Learner Feedback : Jessica Dowell

When asked to comment on her experience in undertaking an apprenticeship, Jessica said "I was enthusiastic about developing work experience skills and learning to work in a professional environment which was completely new to me. I settled in quickly into my team and my apprenticeship as I was made to feel comfortable. My trainer and my manager consistently provided me with reassurance that I was settling in well and doing well at my tasks. This gave me confidence when I was nervous due to being in an unfamiliar situation and environment, this helped me progress. I have built relationships with colleagues of all ages and learnt how to be professional... *It has been invaluable to learn how to communicate with my peers in a work environment.* I have become more confident within myself and feel more comfortable speaking up when I need anything and sharing my ideas. I have been offered several opportunities to develop my personal skills and enrich myself not only as an employee of LCC but also as an individual. I always ensure I accept anything I am offered, even if it is outside my comfort zone, this means I am spending my working days in a variety of ways and always pushing myself to develop my skillset."



Grantham College used Multiply to provide essential Excel training for Mid-UK Recycling Ltd



Mid-UK Recycling are a leading waste management company with an in-house collection fleet working nationwide with multiple processing sites in the East Midlands.

The HR advisor at Mid-UK Recycling described the training delivered by Grantham College... "We think the training was excellent and there were a lot of useful techniques that were covered. The structure of the course was very helpful. We found the different sections let into one another nicely and felt the course was enjoyable, and professionally delivered with all raised topics considered and explained. *"Feedback from our staff has been great, and tutor John Pope was brilliant, he made things easy to understand and we all enjoyed learning more about Excel. We are giving him 10 out of 10."*



What our business partners say



"AG&I have listened to and responded well to the needs that we have addressed with our client base and have produced excellent bespoke employability packages that personalise the journey each of our clients is undertaking."

Shaw Trust feedback - "I have found the Mental Health session the most helpful for our participants. The session is great for getting people talking about mental health and highlighting how normal it is to have mental health and still be able to progress and find sustainable work. The session aligns with our values as a charity and is definitely a session we will be continuing to make use of moving forward."



Boulder Developments Ltd, Lincoln—"Following this first session Kirsty who booked the course told us the feedback had been so positive and encouraging that she would look at training some more staff. This has now seen us deliver 4 more courses meaning that the majority of Boulder staff have all now received this vital awareness training."



Business Support Success!

Benjamin Smith, works at The Priory Hotel in Louth, a Hotel that supports people with learning needs. Part of Ben's job role is the administration side in the office and reception, so he undertook the Level 2 Certificate in Business and Administration. Ben said I "really enjoy my role" and also said he "would like to undertake the customer service Apprenticeship." His Employer said: "Huge congrats to Benjamin Smith for being awarded his Business administration Certificate last night by the marvellous First College Lincs. Massive thanks to his tutor Katie Jenkins and to the whole First College team for their professional and outstanding work with Ben and so many young learners in the area. *Anyone who knows Ben will know how much this means to him.*"



Self-Employment Success!

Bruno and Maria have been living in the Boston area for some time, working within a factory setting. They wanted to set up their own gardening and maintenance business and in order to support their journey to self employment they needed support with IT. Bruno and Maria attended the basic IT course and gained knowledge & confidence to progress onto the accredited Level 1 word processing and Excel course – which they both completed and passed. *Both Maria and Bruno are now self-employed running their own gardening and maintenance company.* They have learnt how to use IT to make leaflets, invoices, quotes and how to use excel to track their business finances.



Studying for Self-Employment! After undertaking a Maths for Self-Employment course this learner felt that she had learnt valuable numeracy and practical skills to move her business forward and identified missing information that she needed to work on in order to become gainful. She felt that the environment was friendly, professional and the variety of those that attended helped broaden the experience. *CB described her experience as excellent.*



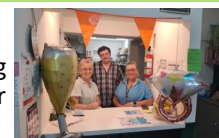


Improving the Health and Wellbeing of learners



Peter's volunteering venture!

Peter Bristow first came to CLIPs Market Rasen centre as he needed help finding employment. Peter has been unemployed for a couple of years and has applied for several local vacancies with no success. This created self-doubt and a lack of confidence in himself.



After meeting with the tutor and having initial discussions Peter signed up to the Support Towards Employment and Personal Success programme. This enabled Peter to have 1-1 support sessions with Tina every fortnight where we set his goals for both employment and personal development. Peter explored the options and enrolled onto courses that aligned with his current challenges, starting with courses on building resilience, coping with stress and goal setting. Peter then moved onto more technical and employment focused courses such as L3 Emergency First Aid, Food safety Level 2 and an Employability course.

During the time he has spent with the tutor he has kept a positive and open mind by looking at new options that he had previously not considered including volunteering and through the support and advice he has received during his time with CLIP, *Peter has now started a volunteer position at the CLIP Market Rasen Community Café.*

Since starting at the Café, his confidence has grown and he is now looking to develop himself further within this sector to ultimately secure full time employment. He is now developing his skills in the kitchen and is taking on further duties preparing food for customers. In March 2024 Peter completed his first 'paid' shift with CLIP whilst covering staff annual leave. The tutor said *'I am very proud of Peter and I know he is proud of himself. He is a shining example of how dedication and commitment to learning can be successful for him.'* The Café Supervisor said *'Peter is an asset to the café team.'*

Peter said *'I can't praise CLIP highly enough for the support and guidance I have received. I really enjoyed the courses and they have helped me grow in confidence and they have helped me focus on what I need to do to find employment.'*

What our Learners say

"I've learnt to relax more and feel more confident in social settings when talking to new people, so much so that I was encouraged to volunteer at the Salvation Army Shop, where I help with sorting and checking stock."



"The course has helped me get back to me due to perimenopausal systems and trauma, it has helped me put one foot in front of the other"

"I feel more confident in performing CPR on my baby. A very good and detailed knowledge of first aid. I am currently doing baby massage. Learnt lots of useful information. Felt comfortable in the group."



"I feel better in myself in having being able to attend the wellbeing group and have attended a couple of courses through Clip which have helped me gain confidence and will help me find employment when the time is right."

"I have passed on a lot of the techniques to my partner as well as a friend who both struggle with anxiety. It was well received and now we are working together to implement the techniques on a day to day basis. Thank you for also highlighting headspace and calm which were outside of the lesson material."



"I have realised I have more potential than I thought."

This course "has helped me get closer to attaining my SIA licence. Martin was a phenomenal teacher."



Feedback from parents.....



"I did this course recently through my child's school, and it was honestly so fantastic. It's taught me so many coping mechanisms for myself and my children during stressful moments and I refer back to it all the time! Thoroughly recommend"



Jamie's Joinery Journey!

Jamie began with us in the Summer of 2023 when he asked if he could attend as a volunteer during his college Summer holiday break to occupy some of his time. He felt bored at home and wanted to do some physical outdoor work, so he asked if he could attend one day per week until he started back at College in September 2023.

Jamie was a strong person but felt he lacked practical and social skills around others, but really enjoyed being part of a team. Jamie started to attend each week and soon became a valuable part of the Volunteer team. Jamie was soon asking if he could attend more days each week and clearly wanted more input and learning along the way as he had a hunger for knowledge and to learn new things. We spoke with Jamie about the opportunities provided by the Adult Education programme and was very keen to become involved.

Jamie undertook a taster session that included Safety and Tool use. He successfully completed this and it was agreed he would next undertake a Community Volunteering course. He also expressed an interest in volunteering more, so we had a lengthy discussion about mixing up his week with possible volunteer sessions at other organisations.

Once the Summer holidays had finished Jamie began attending County Care for support and socialising, helping out at Kieth's Rescue Dogs as a volunteer around 2 days per week and attending the Eco Centre for up to 2 days every week for Adult Education qualifications, work experience and social skills-building.

As a result of the course Jamie undertook and completed, he became a regular, central part of the Volunteer group at the Eco Centre. He became involved in more complex jobs around the Eco Centre and often led small teams correctly and successfully. He developed a real interest in joinery and enjoyed working around the forest undertaking woodland management and general Centre tasks. Jamie has also become the events organiser for the Voice for Boys group who are based in NE Lincolnshire.

Seagull
Recycling Ltd.



Case Study ... First Aid Success

This learner resides in a care home and as part of her educational enrichment she has enjoyed taking part in Pelican Trust courses in the past as it has built up her confidence. In addition to this she has a learning difficulty, and experiences mental health challenges, although she loves to learn. This learner attended the Basic First Aid course which involves a small amount of numeracy and literacy, while incorporating a range of practical activities.

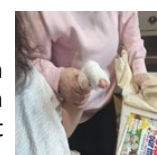
The practical part of the session involves some role play between the learners, in this instance the learner was asked to place a sling around the arm of another learner. I demonstrated the task of placing a sling around the arm of another and asked the learner if she would like to have a go at as well.

Her initial reaction was *'I can't do that Jayne, I'm going to my room'* but after persuasion from the tutor, colleagues, and her peers gave them encouragement, a learner said that she would act as the patient, and they then prepared the sling and got down to the task.

When it was time for us to view the results of each other's, first aid abilities the results were amazing! The learner had made a superb effort, and **she was wearing such a, big beaming smile, that lit up the whole room.**

The sling was perfect.

As a result of her giving the task a go, this learner was able to improve her confidence and engage with her peers in a positive way. Therefore, through positive reinforcement and pushing herself to perform an activity, completely out of her comfort zone, gained confidence and improved her own dexterity and first aid skills.



Kevin's journey towards self-confidence and employment!

Kevin attended a Resilience and Coping Strategies course for mental health and then progressed onto the Building Aspirations course which looks at setting goals for the future and attended these courses to build his self confidence in finding employment. Kevin has been unemployed for 2 years due to unexpected changes in his life.



Hi tutor said *'Kevin has been on a journey since first coming to Riverside, we have seen his confidence grow over the last 10 months. He has a clear focus on his gaining employment and has moved ever closer to this. He is very positive about the future and seems more confident in his own abilities. We are really proud of Kevin and thrilled that he is now volunteering at John Copeland Hospital'*

Kevin showed his gratitude towards Riverside for the support he received stating "Riverside have really supported me in my journey of gaining my confidence, ***I was feeling very lost and flat but because Riverside have been kind and understanding I have been able to find a way forward***".

One for the books!



This learner has been unable to secure employment due to childcare responsibilities, especially of their child with learning difficulties, so was looking to undertake training that may lead to self-employment. At the beginning of their enrolment period, they had been through a difficult separation from their partner, which impacted their attendance. However, this learner found the strength to push themselves forward to attend classes and work towards their goals. They also attended a computerised bookkeeping course to allow them to gain knowledge and transferable skills for when they move into employment. 3CATS flexibility allowed the learner to push themselves and pass their first unit exam, which has spurred them on to work harder on the next unit, knowing that they can do it and now has faith in their own abilities!

From class clown to class act!



Lewis has said he moved about a lot due to family issues which meant he had to go to many different schools during his childhood/youth. He never really did well at school as he was behind with most work due to moving around so often, to hide this he was the class clown and came out of secondary education with no qualifications, he stated he is keen to develop his skills so he can join the workforce and have more confidence in his own abilities.

Lewis has joined the course and been consistently attending on time, mainly early and last to leave, he has opened up and is asking more and more questions, he didn't like to talk in groups which he is gaining more confidence at. He is really taking this seriously and is keen to better himself. He is a very polite young man, with a positive attitude and has set himself targets to reach his goals and is sticking to them.

As a result of Lewis completing the course, he has gained so much confidence in his abilities, he has found his voice and is determined to succeed!

Bake Off Bonanza: CLIP Mablethorpe's Sweet Success Celebration!

Mablethorpe bakers grabbed their rolling pins for Mablethorpe CLIP's Bake Off! On November 27, 2023, the CLIP Mablethorpe Cafe on Seacroft Road transformed into a haven of flour, sugar, and community spirit for the ultimate baking extravaganza, which showed learners how numbers are in everyday life. Becky Shaw led the event as CLIP's Experience and Engagement Officer, *"The Bake Off at CLIP Mablethorpe is not just a baking competition; it's a celebration of our community spirit! We welcomed everyone, from novice bakers to seasoned cake makers, to join us for a morning of fun, learning, and friendly competition."*

The turnout was fantastic, with bakers of all skill levels, the café was buzzing with laughter and creativity and really showed that numbers are in fun activities and worked perfectly for our multiply funding. Bakers had the choice to either whip up goodies on-site with the CLIP Cafe crew or showcase their skills in the "Star Home Baker" competition. Whichever they chose, there were lessons on accurate weighing, cooking times, and the fine art of slicing cakes into fractions. It was an event that satisfied both the mind and the taste buds! The local mayor made a grand appearance to support the event and award the coveted Star Baker prizes.



This learner multiplied their potential!



This learner attended a Multiply "Introduction to Functional Skills" course held at Grantham Hospital for NHS employees wanting to upskill. She was a new learner wanting to develop a career.

Having attended the three week introductory course, the learner progressed to Functional Skills Level 1, passing first time. She is now studying for Level 2 in an evening class at Grantham College to give her a qualification for career progression and potentially higher education.

"Doing this course has helped me get where I am today. I am grateful I have done it this way as it has helped me learn at a comfortable pace and has not been overwhelming. Gaining the level 2 will help me apply to be an Operating Department Practitioner."

CV Success!

This learner attended the 50 Plus Group which was for improving confidence and finding a job, having been unemployed for 2 years. The learner said: *"as a result of this short 6 week programme I have now attended further sessions with Claire to do CV writing and applying for a job, I have now got my new CV up on Indeed! I am also going to start an ICT course in the new year so that I can improve my skills in IT which will help me with any future job prospects. This course has totally changed my life!"*





Provide targeted learning to those in greatest need, including helping parents to support their children's learning

Andrew's Student Council Journey and RSPB Work Experience.

Andrew joined Boston YPLP in September 2023 and from his first day he got stuck in with everything without hesitation. Since then, his confidence has only kept growing and he is really starting to thrive. Andrew is a chatty young man who will talk to anybody. He has a vibrant personality which really shines both in and out of the classroom. He has a very caring nature and is the first to offer help to anybody who needs it. That, along with his wonderful sense of humour can brighten up the classroom.

Andrew has become Boston's representative for the YPLP student council and has been advocating for the needs of his fellow students. Andrew listens to student's views and takes them on board, bringing them to each meeting.

Andrew has recently started work experience for RSPB Frampton Marsh; working in the grounds and helping to maintain the nature reserve. Andrew's role is very varied, from planting trees, to maintaining shrubland and helping to build fences. Andrew will try everything. The feedback from the staff has been incredibly positive.



"Andrew is a delight to work with and he will undoubtedly achieve great things."



Anna returns to the career of her dreams thanks to Family Learning...

Anna enrolled in September 2023 to do the Level 1 AIM English qualification, after finishing her non-accredited Essential English studies last year.

Anna was a teacher in Poland for 14 years after graduating in Early Years education and she also worked as a therapist in primary schools after completing a post-graduate qualification in Therapy for Children with Special Educational Needs. Since moving to the UK, Anna has worked as a Zumba teacher, delivering classes in Grantham since 2016. Anna had told me about her passion for teaching and her desire to return to her former career. Earlier this year, Anna made the decision to apply for work as a Teaching Assistant and secured part-time work at a Montessori nursery in Grantham. She has thoroughly enjoyed her new job and has already taken on more hours. She started to investigate possible routes to return to teaching and found information about how to gain her Qualified Teacher status through gov.uk. *I was delighted to find out that she has now started the process and is well on her way to getting her QTS which will enable her to work as a teacher.*

Feedback from our partner schools

The Magdalen Church of England / Methodist Primary School - *"Family Learning has been transformative for our school community. By actively involving parents in their child's education, we have seen significant improvements in both student performance and parental engagement. The tailored, hands-on approach not only equips parents with the skills they need but also creates a supportive network that extends beyond the classroom. It's truly rewarding to witness parents and children learning and growing together."*

Wygate Park Academy - *"From providing these Family Learning workshops, it has strengthened the parent/school relationships. This has led to parents showing their interest in volunteering within school, attending any activities the school has put on and encouraged parents to do more activities with their children in the wider community e.g. Easter egg hunts in town etc"*

Branston Infant Academy - *"It has been lovely to have new families join this course. The attitude to family learning continues to be really positive. Attendance has been high; learners arrive on time and participate well."*

St Faiths Infants - *"The families attended each week and often mentioned how much they were looking forward to it."*



Increased Communication leads to work experience placement...

This learner was withdrawn and non-communicative, taking a lot of persuasion just to come in the front door and then equally as long to go into class. This learner didn't engage, making little eye contact and always wore a mask. After some different learning strategies and supportive interventions, from acknowledging her and giving her space to asking her with directive statements to go into class, she now chooses to attend her lessons. She uses communication cards and when they do not convey her message clearly, she can type notes on her phone. She has also been supported with coloured overlay, use of black pen only on the whiteboard and recently she was bought some ear defenders.

Two months on, into these interventions and with a huge amount of work from the Employment Team, she is in a work placement and doing well, has recently done her mocks and no longer wears a mask. She speaks up in class and is more social. This learner also currently has 100% attendance.



Jason's Act-ceptional work experience!

Jason joined us in September 2023 and settled in really well. Jason is very polite and calm. Jason likes to finish whatever it is he is doing; he is very meticulous and will put everything into a piece of work and make sure it is done to the best of his ability. Jason consistently contributes to class discussions and debates despite not being the most confident of speakers which is fantastic to see. *His behaviour at college is impeccable.*

Outside the classroom Jason has been at Act Two in Spalding to gain some invaluable work experience. Jason did very well in this placement and is a positive role model for all students at YPLP! He is now looking for another placement around catering and hospitality, his desired career.



committed to providing
arts for everyone

What our learners say

"Thankyou for an amazing day of learning"

"Love being at the Eco Centre. Great fun for all the family"



"The memories I've made and things I've learnt along the way has helped me feel confident in myself and my skin, the people here will have a laugh with you and care for you it is always inclusive."

"The tutor is patient, she doesn't judge me, she is helpful and passionate."

'I can understand what my children's school is telling me'



Being Dad at LAT

This course is delivered within prisons to small groups and explores areas such as how to be a better Dad, Impact of Custody on Children, making memories with family and building self-esteem. This learner wanted to attend because he wanted to learn more about how he could become a better parent to his child, both in and out of custody.

It took this learner a little while to feel comfortable talking within a group setting but once he started to open up and hear the experiences of others it was very clear that he was benefitting a lot from being there. The learner was eager to come back each time for the sessions and said that he was really enjoying it.

During the course, the learner disclosed that he was feeling a little bit 'left out' of decisions made for his child whilst he was in custody and was really struggling as he had previously raised him alone outside of prison and before coming into custody the learner had a great bond with his child and they lived together. The learner stated that he had tried to express this to the social worker but had struggled to articulate how he was feeling and would love the opportunity to speak with the children's service to put forward his thoughts, particularly in regards to telling the child that he was in prison. The learner asked if there would be any way that we could help support him with this so that he can engage with social services as much as possible, so that on release he has already built a rapport.

I was able to contact the social worker that had previously been working with the family and explain on behalf of the learner how he had been feeling and to ask if there would be a possibility that she would talk with the learner to discuss and answer some questions he has, in order to hopefully help him understand what is happening, and ease his concern.

The social worker agreed to this and the appointment went really well. The learner was very pleased afterwards. He felt that he had been given an opportunity to share his feelings and concerns.

Following the meeting, the learner stated that he would have struggled to set that up without support and was very grateful to have that initial meeting with the social worker which he felt had gone well. The learner said that *without being on the course he may not have expressed these concerns and issues he was facing.*



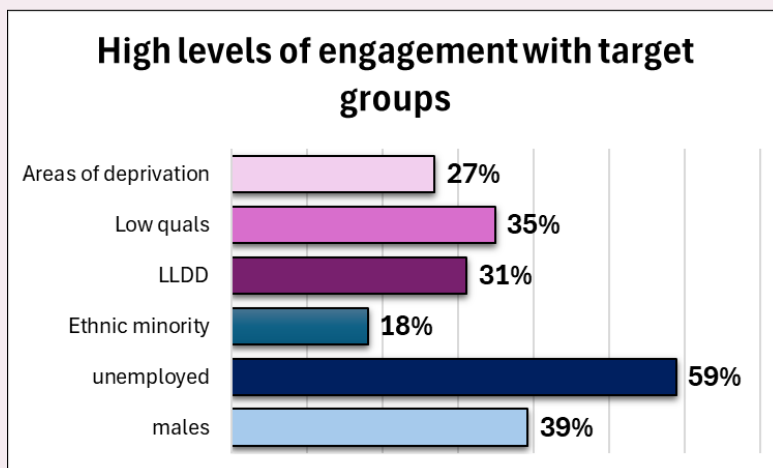
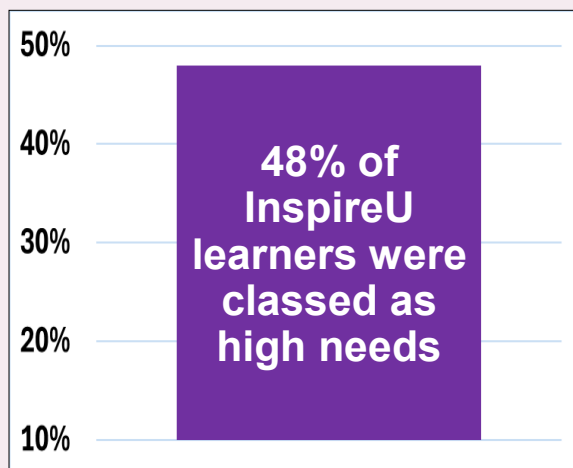
Improving English skills for employment!

This learner attended an Essential English course for Entry Level students, having come to the UK from the Ukraine last year via the sponsor scheme and lives with a local family. This learner is an exceptionally hardworking and dedicated learner and has made remarkable progress in English, she has attended every session and completed every homework task and put 100% effort into every session. She makes an effort to speak to all other students in the class in English, even if they are from her native country, Ukraine.

O's confidence to speak English has improved dramatically as a result of attending the courses. She started off unable to understand basic conversations and is now able to understand conversations with native speakers at normal speed. She is able to use English more accurately and her vocabulary has expanded widely.

Thanks to this course the learner has now started volunteering at a food waste charity where she works with people from the local area with whom she has to speak English. She has recently started doing domestic cleaning work and is setting up her own cleaning business.

Impact in Numbers



Angel's ESOL journey!

When Angel joined this ESOL course he had already been living in the UK for a couple of years but worked in a factory with other non-English speakers, shared a house with non-English speakers and had no family in the UK. His exposure to English was minimal and he had no real opportunities for practice. His initial assessment clearly indicated that he was a very low Entry One level learner with oral skills limited to a handful of words. He has proved to be a keen and active learner who is making real progress. *As his confidence has grown through the course, he has now attended a forklift training course and gained his forklift licence.* This was a huge and challenging step for someone with such limited previous exposure to English and when he told the class, he was clearly very proud and visibly more confident in himself.

Despite his Disability Kevin is Keen to Learn...

Kevin is profoundly deaf, his first language is BSL. Kevin attended the Level 2 Award in Support Work In Schools and Colleges Qualification and has worked in a secure setting supporting deaf clients in achieving basic life skills courses, however Kevins ambition is to work within mainstream schools supporting deaf students with BSL. It was pre-arranged Kevin would attend the 2 week in person course at Greetwell Place Lincoln, along with an interpreter who would translate class contents to Kevin. Prior to Kevin joining the course on the first day, I carried out several discussions with one of Kevins Interpreters, during these talks we discussed how best support could be implemented throughout the course to adapt to Kevins needs. The tutor also learnt some basic BSL to warmly welcome Kevin on his learning journey and also adapted learning materials to suit Kevins needs. *'I very much enjoyed the course; this qualification will support me finding a suitable role within education'.*

Skills 365