## **Adult Skills & Family Learning Service**

## **Equal Opportunities 2024/25**

## Equality of opportunity and diversity

Lincolns

Lincolnshire County Council welcomes learners from all backgrounds and is committed to providing the best possible learning opportunities for all our learners.

## We will:

**2**aspire

- Provide education and training opportunities for all, without discrimination, and treat learners with courtesy and respect
- Make sure the premises we use are accessible, safe, clean and suitable for purpose
- Listen to what our learners say and recognise that people have different ways of learning
- Make sure that individual learning needs are met throughout the course, with opportunities for learners to feedback on their progress
- Monitor learner progress and achievements and provide additional support to ensure that all our learners make progress in their Learning Journey
- Embrace diversity and encourage people to maximise their potential and be valued for the contribution they make to our community
- Regularly consult with the wider community in order to monitor and evaluate the quality of our service delivery
- Challenge unsuitable behaviour which offends or discriminates against fellow learners and/ or staff
- Make sure our staff are well trained and supported so they can provide a high-quality service
- Provide information for learners, written in plain English. Information can be requested in large print, Braille, other languages and audio formats